

For the purposes of this document, the terms Client, Owner, Pet Owner, and Customer are synonymous with the person contracting services for one or more domestic animals.

Critter Sitter agrees to provide the service described in this contract in a reliable, caring, and trustworthy manner. In consideration of services and as an express condition thereof, the Client waives any and all claims against Critter Sitter except those arising from negligence or willful misconduct on the part of Critter Sitter. Critter Sitter agrees to remain fully insured through PSA. In the event of personal emergency or illness to your pet sitter, Pet Owner authorizes Critter Sitter to arrange for another qualified pet sitter to fulfill responsibilities as set forth in this contract.

Client takes full responsibility for payment of fees prior to beginning of service. A handling fee of \$20 will be charged on all returned checks. In the event it is necessary to initiate collection proceedings, Client will be responsible for all attorneys' fees and collection costs.

Cancellation Charge Schedule effective 5/01/2006 –per scheduled visit

- **0 -24 hours** 50 % of payment in full is charged –as time has already been blocked off in order to care for your pets.
- **Holidays** require 3 days notice, otherwise payment in full will be charged

Critter Sitter is not responsible for wilted, dead or otherwise unhealthy plants. Critter Sitter will work hard to follow your written directions, but cannot be responsible if the results are not favorable.

Critter Sitter is not responsible for damage to the home beyond their control. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, Critter Sitter will attempt to contact the customer before making a subjective decision on dealing with the problem. All repairs and related fees will be paid by the client, or fully reimbursed to Critter Sitter. All other individuals that visit the home will leave a log of their visit and Critter Sitter can assume no liability for any damages or losses to your home or pet(s) due to these individuals.

Critter Sitter is not liable for any loss or damage in the event a burglary or other crime that should occur while under this contract. Pet Owner agrees to secure home prior to leaving the premises. Critter Sitter will re-secure the home to the best of its ability at the end of each visit. While keys are in the possession of a Pet Sitter, they will be either on the Sitter's physical person, or be properly locked away. Critter Sitter subscribes to insurance coverage through PSA for lost key lock replacements.

The terms of this document apply to all the pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed.

Pet Owner is responsible for pet-proofing house and yard, and the security fences/gates/latches. Critter Sitter will not be responsible for the safety of any pets and will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors.

Pet Owner is responsible for supplying the necessary, safe equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit harness (halter, collar, etc...) for walks or in case of emergencies, firmly affixed vaccination tags, a lead rope or leash, pooper-scoopers, litter boxes, food, cleaning supplies, medicines, pet food, and cat litter. Pet Owner authorizes any purchases necessary for the satisfactory performance of duties and agrees to repay for them with 3 days of return.

Pet Owner will be responsible for all medical expenses and damages resulting from an injury to a Pet Sitter, or other persons, by the Pet. Customer agrees to indemnify, hold harmless, and defend Critter Sitter, in the event of a claim by any person injured by the Pet.

It is suggested that arrangements be made with someone to evacuate your pets in case of a disaster or weather related event.

Critter Sitter will definitely try to see to your pets safety/care should such events occur, but cannot guarantee it.

Client authorizes this signed contract to be valid approval for future services requested and agrees to allow Critter Sitter to accept future service request without additional contracts.

Critter Sitter reserves the right to terminate this contract at any time if she determines that Owner's pet poses a danger to the health or safety of itself, other pets, other people, or the Pet Sitter. If concerns prohibit the Critter Sitter from caring for the pet, the Owner authorizes the pet to be placed in a kennel (or previously arranged locale), with all charges (including but not limited to transportation, kenneling, tranquilizing, treating, accessing, and liability) to be the responsibility of the Owner.

Client agrees to notify Critter Sitter of any concerns within 24 hours of return.

The owner states that he/she as read this agreement in its entirety and fully understands and accepts its terms and conditions; this agreement is valid from the date signed.

Client Name: _____ Signature: _____ Date: _____